

RFP 14-098
ATTACHMENT I
STATE/VENDOR RESPONSIBILITIES MATRIX

The following Responsibilities Matrix serves as a helpful summary to whom activities with processing, outreach, and problem resolution responsibilities are assigned. This Matrix is to serve only as a summary of responsibilities, while the Requirements Matrices in Attachment D serve as the requirements to be addressed explicitly in the Respondent's Proposal. Should a discrepancy appear, the requirements stated in the Requirement Matrices in Attachment D take precedence.

Activity	Responsibility	
	Processing	Problem Resolution
Paper Payment Processing		
Checks from Employers	INSCCU Vendor	INSCCU Vendor
Checks from NCPs	INSCCU Vendor	INSCCU Vendor
Money Orders from NCPs	INSCCU Vendor	INSCCU Vendor
Checks from Other States that are not set up for EFT with Indiana	INSCCU Vendor	INSCCU Vendor
Checks from Other States that are set up for EFT with Indiana	CSB	CSB
Checks from Social Security and Federal Employers	INSCCU Vendor	INSCCU Vendor
FIDM Payments from Financial Institutions	INSCCU Vendor	INSCCU Vendor
Military Lists	CSB	CSB
Cash sent to the INSCCU	INSCCU Vendor	INSCCU Vendor
Checks in Foreign Currency	INSCCU Vendor	INSCCU Vendor
Annual Support Fee (ASFE) Payments from Employers and NCPs	INSCCU Vendor	INSCCU Vendor
CPFE money orders from County Prosecuting Attorneys	CSB	CSB
Repayment Checks from CPs on Overpayments where Vendor posted the original payment	INSCCU Vendor	INSCCU Vendor
Repayment Checks from CPs on Overpayments where CSB posted the original payment	CSB	CSB
Repayment Checks from Employers and NCPs on NSF's	INSCCU Vendor	INSCCU Vendor